

Technology Investment Council (TIC)

September 10, 2013

Agenda

Welcome

IT Consolidation Update

Major Projects Update

iTIC Review Cycle Changes

Security Program Update

Microsoft 365

Core Services

Upcoming Meetings

IT Consolidation & Major Projects Update

Matt Payne

Department of Safety and Homeland Security

- Delaware State Police
 - Large IT Operation
 - Critical Systems supporting Citizen Safety
 - Declining Data Center Facility and Equipment
 - Data Center Consolidation Recommendation
 - Assessment and Recommendation agreed to by DSP
 - High focus on risk mitigation
 - \$150K in cost avoidance
- All other DSHS divisions
 - Small IT Operation
 - Analysis complete
 - Recommendations in progress

Other ITC Agency Engagements

- Department of Natural Resources and Environmental Control
 - Assessment on fast track
 - Large Application Portfolio
 - Key IT personnel retiring or leaving
- Department of Labor
 - IT Strategic Planning completed
 - Focus on Application Modernization
 - Internal IT Support reorganization
- Department of Correction
 - High Risk IT Posture
 - Staffing Challenges
 - Infrastructure Projects underway

Major Project Update ICIS Project (Integrated Corporation Information System)

Mike Womer

ICIS Project (Integrated Corporation Information System)

Project Objective: The Division of Corporations (DOC) is responsible for the formations of business entities within the State of Delaware such as Corporations, Partnerships, LLCs, Limited Partnerships and Trusts, and is tasked with the collection of associated fees and taxes. Flexible technology is a necessary cornerstone of its long-term success to carry out its complex set of functions. The current supporting systems to facilitate the Division of Corporations business are antiquated and a decades old evolution of non integrated systems consisting of mainframe, imaging, and workflow components demanding duplicate data entry to complete business model volume. This has necessitated the initiation of a project to facilitate the replacement of the existing systems with one, integrated application solution - ICIS (Integrated Corporation Information System). Built on a workflow engine platform, the ICIS application and infrastructure will enhance productivity management, content management, process management and data/image processing. The new system will be provide flexibility, easily searchable data and is a user friendly point and click technology. For long-term relevance the new system utilizes web services to integrate with other systems, and supports a host of import and distribution methods.

ICIS Project (Integrated Corporation Information System)

Current Project Status Summary:

Historically the vendor has not met significant code deliverable milestones causing perpetual delays in the initiative over the life span of the project. The project remains in a Red status until a Go Live date is validated and selected for late 2013 or early 2014.

A change in the management approach of the effort in 2011 has placed the project on better path for success. The new iterative development and testing approach continues to reduce application defects from a high point of 5,000 documented issues to a more manageable number of less than 500 items still to be addressed. The project has now pivoted to weekly defect releases as of August 2013 to bring the core UAT phase to a close.

Parallel activities to the core testing are the finalization of Performance testing, readiness of external agent interfaces, PROD Readiness and the conclusion of Knowledge Transfer training.

Major Projects Update: Quarterly Review – Held on July 24, 2013

Project Name	Secretary	Implementation Date	Total Project Budget	Special Funds	General Funds	Federal Funds	Status
DSCYF - FACTS II (Family and Child Tracking System)	Jennifer Ranji	6/30/14	\$29.5M		\$17.2M	\$12.3M	
DHSS - DACSES (Delaware Automated Child Support Enforcement System)	Rita Landgraf	10/01/13	\$77.0M		\$26.0M	\$51.0M	
DHSS – Eligibility Modernization (Including HBE)	Rita Landgraf	10/01/13	\$120.0M		\$24.0M	\$96.0M	
DHSS - MMIS (Medicaid Management Information System)	Rita Landgraf	6/30/16	\$97.3M			\$97.3M	
DeIDOT - MVALS (Motor Vehicle and License System) Modernization	Shailen Bhatt	6/30/18	\$20.4M	\$19.0M		\$1.4M	
DeIDOT – Computed Aided Dispatch (CAD/AVL) Modernization	Shailen Bhatt	01/01/14	\$9.75	\$1.9M		\$7.7M	
Courts - DCAP (Delaware Courts Automation Project) Phase II	Justice Henry duPont Ridgely	TBD	\$15.7M	\$2.4M	\$13.3M		*
DOS - ICIS (Integrated Corporate Information System)	Jeffrey W. Bullock	TBD	\$17.0M	\$17.0M			**
TOTAL PROJECT BUDGET			\$386.6M	\$40.3M	\$80.5M	\$265.7M	

Business Case Review Update

Mike Hojnicky

Business Case Review Cycle Changes

- Internal Technology Investment Council (iTIC) is reviewing all completed Business Cases
- Leveraging the Project Portfolio System (PPS) workflow
- Meetings are only held for process review or BC's that require a discussion
- Architectural Review Board now meets Weekly
- Established 3 day review cycle is monitored
 - After 3 days BC's are advanced based on majority vote

Security Program Update

Elayne Starkey

Cyber Aces Coming to Delaware



- Critical shortages of skilled cybersecurity professionals to tackle increasing threats in cyberspace
- State of Delaware has partnered with Cyber Aces on an statewide program to identify and develop young talent in cybersecurity
- Provide accelerated education and guaranteed paid-internships to nurture advanced cybersecurity practitioners
- We will target:
 - returning veterans
 - high school and college students
 - unemployed and job-switchers
- Delaware joins New Jersey, Illinois, Virginia and Massachusetts

Cybersecurity Institute at University of Delaware

Dare to be first.



- Establish a regional Cybersecurity coalition
- Build collaboration with government, academic institutions and the private sector.
- Develop high visibility research, education, and entrepreneurial programs
- Partner with DSU, DTCC, WU, state government, and private sector
- Step 1: provide the State and Delaware businesses expert advise on addressing Cybersecurity issues through a Cybersecurity Cooperative Extension Service

University of Delaware Security Breach

- Dan Grimm , TIC Member, General Update

New Products & Core Services Update

Bill Hickox

Microsoft 365

- What is it?
- What is the contract status?
- What does it mean for the State?

Core Services

- New approach
 - Identity Access Management
 - Service Now
 - Salesforce
 - PPS
 - Virtual Servers

Open Discussion

TIC Meeting Schedule

- December 10, 2013
- March 11, 2014
- June 10, 2014
- September 9, 2014